

Coming this Fall – Statistics Reporting Changes

The Agency Relations team wants to let you know that we've listen to your feedback and are in agreement that our statistic reporting process is at times cumbersome and frustrating. We also know that change is not always easy, but we're hoping you'll find value in an upcoming change we'll be making to statistics reporting.

We wanted to let you know that in the fall we'll be switching to reporting service stats on Agency Express which is the same program that agencies use to shop.

Just a couple of the benefits will include:

- One stop shop for service statistics! You won't have to go to another web address to report your service stats.
- Instant hold lifting! Yes, you heard right. If you've had an automatic hold placed because of overdue statistics, the second you submit your stats, you will be able to shop! (No more having to call around or delay your shopping order!)

Another item of note is that the Food Rescue statistics reporting site will also be changing for those doing their own food rescue pick-ups.

Again, we'll be sending out more information soon. Please know that the Agency Relations, Food Rescue teams and SHH's IT teams will be readily available to assist during the transition!

Please contact anyone in Agency Relations or email agencies@2harvest.org if you have questions or feedback.

Thanks!