Emerging Streams: Rescuing Prepared Food
GoTo Meeting Reminders

• Questions are welcome as we go
  – The chat box will be monitored throughout the session
  – Please feel free to use the chat panel to record questions as we go
  – You can raise your hand on the control panel

• This call will be recorded and a link will be sent out, along with notes from the Power Point
Agenda

• Dianne Wortz, Food Rescue Emerging Streams Developer
  – What is Prepared Food Rescue?
  – Achievements so far!
  – Meal Connect
  – Safe food handling requirements

• Seth Evans, Operations Director at Hope Recovery
  – Agency experience

• April Rog, Director of Food Rescue
  – Donors
  – Are you ready to rescue?
What is Prepared Food Rescue?

Meal and snack program partners
- Frozen or chilled prepared foods that are ready to reheat
- Food service sized perishable and non-perishable ingredients

Food shelf partners
- Retail-packed perishable and non-perishable products
- Bulk produce
- Coming soon: Food Drive donations

right food, right place, right time
Achievements so far!

• Super Bowl 52
  – 152,000 pounds of food collected by 10 agency partners
    • Larger agencies collected pallets of excess produce, frozen foods and beverages
    • Smaller agencies collected trays of pre-made sandwiches and smaller quantities of excess ingredients
  – First large-scale use of Meal Connect to facilitate collections
  – Piloted a volunteer delivery program to assist smaller agencies

• General Mills pilot
  – Helped us test Meal Connect
  – Set up a weekly donation from their corporate cafeteria to a small residential meal program
2018 Growth Goals

• Increase from 75 to 100 donors
• Increase from 20 to 50 participating agencies
• Coming soon: “Middle Mile Delivery Pilot”
  – Cohort of 6 food banks across the nation
  – Goal is to create a transportation solution for agencies
MealConnect: Making Prepared Food Rescue Easy and Safe

EASY FOR FOOD BANKS
- Connect agencies to local donors
- Monitor pickup activity
- Get notified when agency accepts product

EASY FOR DONORS
- Effortless posting of donations
- Pickups based on donor’s schedule
- Simple receipt recording for tax savings

EASY FOR AGENCIES
- Fast, simple receipting
- Real-time donation alerts
- Simple activity reporting
Meal Connect Process

• Donor enters donation description
  – Reason for donation
  – Food category
  – Storage needs
  – Code dates
  – Packaging info
  – Desired pickup date
Meal Connect Process

• An agency is matched based on location, storage capacity, ability to collect, and types of products desired

<table>
<thead>
<tr>
<th>DONOR ENTERED</th>
<th>DONOR</th>
<th>AGENCY</th>
<th>DONATION</th>
<th>DISTANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 days ago</td>
<td>Aramark (#T-01)</td>
<td>Loaves and Fishes Too (92%)</td>
<td>200 Pounds of Bakery</td>
<td>2 Miles</td>
</tr>
<tr>
<td>4 days ago</td>
<td>SIMPLS (#SIMPLSM)</td>
<td>New Hope Center (97%)</td>
<td>40 Pounds of Prepared / Perishable</td>
<td>2 Miles</td>
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<tr>
<td>4 days ago</td>
<td>SIMPLS (#SIMPLSM)</td>
<td>New Hope Center (96%)</td>
<td>15 Pounds of Prepared / Perishable</td>
<td>2 Miles</td>
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<tr>
<td>4 days ago</td>
<td>U.S. Bank Stadium (#T-01)</td>
<td>Loaves and Fishes Too (92%)</td>
<td>300 Pounds of Bakery, Produce</td>
<td>2 Miles</td>
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</tbody>
</table>
Meal Connect Process

• Agency receives text, email or phone call alerting them to the donation opportunity
• Has 90 minutes to accept or decline before it is passed to the next agency on the list
• Agency contacts donor to arrange pickup time
• After collection, Agency enters receipt in Meal Connect
Safe Food Handling Expectations

- Pick up at Donor
- Check & log temperature
- Safe transport
- Deliver at program
- Check & log temperature

- Under 30 mins: Use freezer blanket or cooler with ice packs
- Over 30 mins: Use refrigerated truck

Second Harvest Heartland
Agency Testimonial
Seth Evans, Hope Recovery Center

• Collecting grab and go items from two Simpls locations in Minneapolis skyway

How is the food used?
What are the benefits of participating in the program?
What are the challenges?
What has been your experience using Meal Connect?
Prepared Food – Quantifying Opportunity

- Restaurants and Caterers accounting for **3xs the waste of retailers**
  - Hospitality
  - Colleges and Universities
  - Corporate kitchens
  - Event centers
Donors

Chowgirls
Killer Catering

Dickey's
BARBECUE PIT

Mighty SPARK
FOOD Co.

CLASSIC
PROVISIONS INC.

Sodexo

US Bank
STADIUM

Second Harvest
HEARTLAND
Donations

– Regular, scheduled donations of excess product from regular operations
– Large donations of excess raw ingredients and prepared food from special events
– Donations of perishable items during inventory assessments
– Produce from local growers
– Excess inventory from manufacturers and distributors

Coming soon: Food Drive Donations
Donation guidelines

• We will accept food:
  – that has been under staff supervision and not set before the public
  – that has been properly chilled and stored before collection
  – that is properly labeled with either retail packaging or the provided Food Rescue label
Are you ready to rescue?

• A link to a survey will be in the follow-up email to this webinar and is also available on AgencyZone
  – Let us know what types of donations you are interested in collecting
  – Tell us a bit about your programming, storage capacity and staffing/vehicle resources

• Additional resources are available on AgencyZone
  – Safe transport training
  – Food safety guidelines
  – Meal Connect instructions
THANK YOU!